Your journey of aspirations begins here!

CDB believes in elevating the lives of all Sri Lankans. Our focus is to employ and engage individuals who aspire to grow their careers within a renowned financial entity, working with a dynamic team of industry professionals who are dedicated to raising the bar and setting benchmarks in Sri Lanka's financial industry.

Support Engineer - Digital Banking

We seek a results-oriented dynamic individual with a high degree of motivation, excellent communication and ability to work independently. The ideal candidate must be a qualified & talented individual with a can-do attitude, having a sound understanding of the subject matter to make comprehensive decisions, the ability to work as part of a team and possess the determination to succeed in a challenging environment.

Job Profile

- Coordinate with users, vendors and IT department in relation to technical support activities of the Digital Banking Platform
- Act as the L1 technical support contact person
- Analyse issues of the platform and work with relevant stakeholders to get solutions in a timely manner
- Ensure smooth function of the Digital Banking Platform without interruptions
- Participate in DR drills, compliance audits and security assessments to provide necessary technical support, and fix/resolve any findings
- If required, provide necessary technical support and advice to external customers for problems encountered (Mobile apps and Web apps)
- Document technical specs, prepare reports and manage system level configurations for the Digital Banking Platform
- Work with external parties on integration, adding support when needed

Qualifications/Experience Required

- IT related degree
- 2+ years hands-on experience in Digital Banking Platform technical support related activities including CEFT component
- Basic knowledge of the Digital Banking domain
- Ability to perform deep technical analysis and learn continuously

Special technical knowledge required

- Knowledge or experience in areas below will be advantageous:
  » Software development (web/mobile)
  » Oracle databases, micro services architecture and banking infrastructure
  » Cyber security

Rewards and remuneration commensurate with qualifications, competencies and abilities, with a well-defined career path awaits those with ambition, motivation and a willingness to perform.

Please e-mail your CV together with contact details of two non-related referees indicating the position applied for in the "Subject" line of the e-mail to

✉ careers@cdb.lk

Citizens Development Business Finance PLC

CDB *Your Friend*

HOTLINE **0117 388 388**

www.cdb.lk