



Your
journey of
aspirations
begins here!

CDB believes in elevating the lives of all Sri Lankans. Our focus is to employ and engage individuals who aspire to grow their careers within a renowned financial entity, working with a dynamic team of industry professionals who are dedicated to raising the bar and setting benchmarks in Sri Lanka's financial industry.

Executive - Credit Card Recoveries (Contact Centre)

We seek a results-oriented dynamic individual with a high degree of motivation, excellent communication and ability to work independently. The ideal candidate must be a qualified & talented individual with a can-do attitude, having a sound understanding of the subject matter to make comprehensive decisions, the ability to work as part of a team and possess the determination to succeed in a challenging environment.

Qualifications

- A minimum two years' experience in handling credit card recoveries at a recognised commercial bank/financial institution
- Possess a good academic background with G.C.E. O/L and A/L
- Any other relevant qualification will be an added advantage
- Good communication and negotiation skills

Job Profile

- Implement recovery strategies to manage the credit card portfolio
- Handle all inquiries related to credit card recoveries
- Work with and handle a team to deliver targets
- Manage and follow up the team's daily KPIs
- Manage and provide all information related to credit cards to the management when required

Rewards and remuneration commensurate with qualifications, competencies and abilities, with a well-defined career path awaits those with ambition, motivation and a willingness to perform.

Please e-mail your CV together with contact details of two non-related referees indicating the position applied for in the "Subject" line of the e-mail to

 careers@cdb.lk

CDB 
Your Friend

