

COMMERCIAL BANK OF CEYLON PLC

We, the most awarded Bank in Sri Lanka, continue to progress steadily while being listed amongst the World's Top 1000 Banks for the eleventh consecutive year. Our unparalleled record of success over the past decade is supported by a network of 268 branches and superior standards in service, stability, and performance. We are poised to ascend to even greater heights in the future.

CHIEF INFORMATION OFFICER

Commercial Bank of Ceylon PLC is seeking an experienced CIO to lead its Information Communication Technology (ICT) function. The focus of this position is to devise Bank's ICT vision and strategy while simultaneously ensuring core mission-critical systems and resources are reliably in place to support the operational objectives. The CIO will be responsible to formulate and implement digital banking initiatives to gain and sustain competitive advantage for the Bank.

As a member of the top management team, the CIO will play a key role in development of Bank's vision and strategies towards enhancing technological capabilities of the Bank.

Job Profile / Main Responsibilities :

- Revive/Re-visit the medium/long term ICT Strategy of the Bank to meet future challenges/opportunities.
- Define goals for the ICT Division based on business strategy, review performance periodically and take corrective action as required.
- Closely monitor implementation of strategic initiatives to support Digital Banking strategies.
- Monitor ICT budget periodically and ensure all expenditure is as per plan.
- Identify new products/systems to be introduced based on business and user requirements and prepare a business case for implementation.
- Manage relationship with all internal/external including stakeholders, vendors to ensure smooth operation of the IT infrastructure of the Bank.
- Monitor business and user satisfaction periodically (e.g. maintenance of ICT hardware and software, minimal downtimes), identify action steps based on feedback and implement the same to enhance customer satisfaction levels.
- Ensure effective implementation of ICT policies in the Bank, highlight deviations to the Corporate Management for corrective action.
- Continually review ICT operations and identify opportunities to streamline and improve processes.
- Set in place safeguards in the area of system security and ensure that disaster recovery plans are in place and tested to support Business Continuity (BCP).
- Monitor adherence to SLAs internal/external and take corrective action in case of deviations.
- Enhance the systems to prepare the Bank for ICT certifications.
- Monitor technology and competitive trends and provide recommendations to leverage the Bank's ICT infrastructure.
- Build and update ICT skills and capabilities of the team.

Personal Profile :

- Advanced Degree and / or Professional qualifications in Information Communication Technology.
- Minimum 20 years experience in a top management level in ICT function in a Bank or in a Financial Services Organization.
- Above 40 years of age.
- Overseas exposure in the field of ICT/Digital business initiatives would be a distinct advantage.
- Non-resident candidates with CIO level experience in reputed organizations are encouraged to apply.

The successful candidate will be provided with an attractive remuneration package, including fringe benefits commensurate with benchmarked financial institutions.

Applications with all relevant information should be submitted to reach the under-mentioned email address within 10 days of this advertisement with the respective post marked as the subject.

Group Chief HR Officer
COMMERCIAL BANK OF CEYLON PLC
Email : gchro@combank.net
Web site : www.combank.lk

