

**Expression of Interest for the position of Insurance Ombudsman**

Applications are invited for the post of Insurance Ombudsman.

**Key Responsibilities**

To inquire into and facilitate the resolution of insurance claim disputes arising between Policyholders and Insurance Companies.

**Academic & Professional qualifications**

- (a) A Master's degree in Law, Insurance, Actuarial Science, Banking, Finance, Business Management, Economics or Public Administration with not less than ten years' professional/ working experience; **OR**
- (b) A Bachelor's degree in Law, Insurance, Actuarial Science, Banking, Finance, Business Management, Economics or Public Administration with not less than fifteen years' professional/working experience; **OR**
- (c) A professional qualification in Insurance, Law, Actuarial, Accountancy etc. including not less than ten years' professional experience;

**AND**

- (d) Experience in the field of insurance of at least 10 years.

**Term of Office**

3 years extendable.

**Remuneration**

An attractive remuneration package is available.

**Age limit**

45 years and above.

**Method of Application**

An application together with certified copies of relevant certificates with contact details of two non-related referees, should be submitted by email to [recruitment@ircsl.gov.lk](mailto:recruitment@ircsl.gov.lk) indicating the position of "Insurance Ombudsman" in the subject line of the email. Receipt of the email will be acknowledged by auto reply.

Applications should be forwarded to reach this office **on or before 15<sup>th</sup> February 2022**. Applicants are requested to go through the Annexure published in the IRCSL website ([www.ircsl.gov.lk](http://www.ircsl.gov.lk)) before forwarding the applications.

**The Chairman**  
**Insurance Regulatory Commission of Sri Lanka**

Level 11, East Tower, World Trade Centre  
Colombo 01.

Website : [www.ircsl.gov.lk](http://www.ircsl.gov.lk)