

Specialist - Cloud Operations

Location

HO/ Switch Building - 3rd Floor

Closing Date

12/15/2021

Description



The Job

- Perform regular health checks on monthly basis on all critical applications deployed on public cloud, private cloud and on-premise systems. Focused on uptime, stability and performance aspects.
- Working with in-house application operations team, vendors and hardware support team to deal with issues quickly and effectively. Need proactively identify all issues affecting system/application/database performance. Provide advice and guidance on improvements to maximise the availability of all critical business systems.
- Responsible for participating in system requirements, gathering initiatives, design reviews and raising issues/concerns with regard to functionality, performance, reliability etc.
- Regular coordination with development in a DevOps model to foster a continuous integration environment.
- Work directly with users of the cloud to support failures /performance issues/ connectivity issues etc.
- Design and implement disaster recovery processes.
- Build and support company's growth into the public cloud services.
- Maintain processes, tools, and documentation in support related to operational environments
- Implementing and supporting cloud infrastructure.
- Work with Security Operations and other Information Security teams to manage security in public cloud infrastructure.
- Automating or assisting the automation of relevant systems or application to streamline the administration
- Keep updating the corresponding stakeholders on relevant areas and new technologies.

Entry Requirements

The Person

- Minimum 5 years of experience in a similar capacity
- Should possess a Master's degree in information technology or Computer Science from a recognized university
- A basic degree with Industry Certification and extensive experience in similar technologies and products is preferred
- Having experience in handling a similar scope in a critical and dynamic work environment would be advantageous